

JOHN O'DELL, MSN, MBA/HSA

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Education

M.B.A. Health Services Administration, Strayer University – Raleigh, NC 2011

M.S. Nursing, University of North Carolina – Greensboro, NC 2010

B.S. Nursing, East Carolina University, Greenville, NC, 2007

A.D. Nursing, Wake Technical Community College, Raleigh, NC 2005

Work History (Academic)

Department of Biology Lecturer – University of North Carolina at Pembroke – Pembroke, NC

08/2023 to Present

- Teach BIO 2110 (Anatomy and Physiology I).
- Teach BIO 2120 (Anatomy and Physiology II).
- Teach BIO 1030 (Basic Human Biology).
- Develop courses I teach according to university policy and standards while taking student feedback metrics into consideration.
- Committee work – Student Conduct Advisory Board and Faculty/Staff Sexual Harassment Advisory Board.
- Mentor student research projects.
- Advise students as needed.
- Work with Honor's College as needed for students wanting to use courses as contract courses.

MBA Program Advisor – University of North Carolina at Pembroke – Pembroke, NC

08/2020 to 06/2023

- Responsible for advising up to 500 MBA students.
- Assist with undergraduate advising for all School of Business concentrations.
- Build, process, and update student schedules based on transcript reviews.
- Liaison between students and faculty.
- Ownership and maintenance of the MBA Resource Portal in Canvas.
- Course development for foundation courses test out exams.
- Analyze reporting matrices for student enrollment and dismissals. Track and monitor student progress toward academic goals using the EAB system.
- Develop course carousel for graduate classes.
- Work with Academic Partnerships on increasing student enrollment.
- Committee work – Hiring, AACSB, Student Conduct Advisory Board, and Faculty/Staff Sexual Harassment Advisory Board.

Academic Coach – University of North Carolina – Pembroke (Instructional Connections)

01/2021 to Present

- Foundations of Business Statistics (MBA)
- Legal and Ethical Issues for Healthcare Professionals (MBA)
- Time Series Analysis (MBA)
- International Business (MBA)
- Business Analytics (MBA)
- Quantitative Methods (MBA)
- Data Analytics for Business (MBA)
- Human Resources Management (MBA)
- Management Information Systems (MBA)
- Managerial Economics (MBA)

Clinical Instructor – University of North Carolina – Greensboro and WakeMed Health & Hospitals

08/2006 to 10/2012

- Scientific Foundations in Nurse Anesthesia I – IV (Graduate)
- Clinical Practicum in Nurse Anesthesia I – IV (Graduate)
- Basic Arrest Management
- Ventilator Management
- Continuous Renal Replacement Therapy
- Intra-Aortic Balloon Pumps
- Advanced Cardiac Monitoring
- Precepting and Delegation
- Cardiomyopathy
- Safe Teens Think First

Guest Lecturer – University of North Carolina – Greensboro

2011 to 2012

- Acute Respiratory Distress Syndrome
- Chronic Obstructive Pulmonary Disease
- Carcinoid Tumors

Tutoring – Self-Employed

06/1996 to Present

- Multiple subjects including Math (Algebra, Trigonometry, & Calculus), Statistics, Chemistry (General, Organic, & Inorganic), French, Quantitative Methods, Accounting, Nursing, Physics, English, and others
- Standardized testing (e.g., NCLEX, SAT, & MCAT)
- High school through post-college work

Research

Working Papers

- “Characterization of Dyspnea in Dysautonomia: A Patient Reported Outcome Study” with Silvia Smith, Daniel Parisian, and Andrew Latham.
- “Assessment of a Blended Pedagogical Model in UNCP Anatomy and Physiology Courses” with Courtney Alexander, Crystal Walline, and Silvia Smith.
- “Brewing More Than Beer: The Impact of Craft Breweries on Local Economic Development” with Daniel Parisian and Suzanne Altobello, *forthcoming*.
- “Towns, Gowns, and Brews: Exploring the Effects of Local Breweries on College Enrollment in North Carolina” with Daniel Parisian and Suzanne Altobello.
- “The Effect of The NC Promise Tuition Plan on Student Enrollment and Outcomes” with Daniel Parisian and Christine Bell.
- “Predicting MBA Student Success from Undergraduate GPA and Standardized Test Scores” with Daniel Parisian, Christine Bell, and Jeff Bolles.
- “Is There a Correlation Between GMAT/GRE Scores and MBA GPA?” with Daniel Parisian, Christine Bell, and Jeff Bolles.

Work In Progress

- “Reduced Tuition Plans and Degree Non-Completion” with Daniel Parisian, Christine Bell, and Melissa Mann.

Conference Presentations of Research Papers

- “Towns, Gowns, and Brews: Exploring the Effects of Local Breweries on College Enrollment in North Carolina”, The VIIth Beeronomics Conference, Dublin, Ireland, June 2022 (presenter).
- “The Effect of The NC Promise Tuition Plan on Student Enrollment and Outcomes”, 90th Annual Meetings, Southern Economic Association, New Orleans, LA, November 2020 (non-presenter).
- “Predicting MBA Student Success from Undergraduate GPA and Standardized Test Scores”, 90th Annual Meetings, Southern Economic Association, New Orleans, LA, November 2020 (non-presenter).
- “Exploring the Necessity of Reversal of Intermediate-Acting Non-Depolarizing Neuromuscular Blockade”, North Carolina Association of Nurse Anesthetists, Greensboro, NC, September 2010 (presenter).

Work History (Non-Academic)

Women’s Gymnastics Official

03/1994 to Present

National Association of Women’s Gymnastics Judges (NAWGJ)

- Internationally and nationally rated judge for Women’s Gymnastics.
- Mentor and train new judges.
- Present on various topics at multiple clinics and conferences at the local, regional, national, and international level.
- Volunteer for the Jamaican Amateur Gymnastics Association (e.g., building their program, obtaining sponsors, & finding equipment), USA Gymnastics, National Gymnastics Association, and NCAA Gymnastics.
- Served on the NC-NAWGJ, NC-USAG, and NC-NGA boards (e.g., Assigner, CPE Coordinator, Judge’s Cup Coordinator, Education Coordinator, and Volunteer Coordinator).
- Meet Director for Local, State, and Regional meets. Meet Referee and Chief Judge for Local, State, National, and NCAA meets.

Operations Manager for Sales and Marketing

05/2017 to 07/2022

Best Price Mobility/OLS, Inc. – Lumberton, NC & Kissimmee, FL

- Manage operations of labor and productivity, quality control, business development, and safety measures. Design processes and systems for information flow.
- Analyze revenue procedures. Develop month-end financial results packages and continuous improvement initiatives.
- Develop project timelines for quality and efficient organizational growth and company initiatives while decreasing overhead and business costs.
- Design marketing strategies and SOPs used for business operations and development. Oversee Chinese vendor relationships in product research and design.
- Hire and train all employees. Direct employee and teamwork (e.g., coach/mentor and address employee performance and corrective action plans). Manage wages and hours. Review compensation and promotions. Complete and approve payroll weekly.
- Serve as primary point of contact for customer service needs and issues. Disseminate customer issues and devise ways of improving the customer experience.

Clinical Manager/Staff Nurse

09/2013 to 10/2017

Fresenius Kidney Care – Raleigh, NC & South Bend, IN

- Directed performance of 47 staff. Established procedures for best utilization of resources while maintaining integrity of medical and operational records. Advocated delivery of outstanding customer service to all internal and external customers.
- Monitored and audited the clinical process, charting/documentation, and financial data. Guaranteed clinical quality policies/procedures were communicated to and implemented by the facility staff.

- Recruited, interviewed, hired, and onboarded new personnel. Ensured completion of new hire and annual training (e.g., mandatory in-service and clinical training for all employees). Maintained knowledge regarding benefits, human resources policies, procedures, and processes. Handled all disciplinary procedures.
- Developed clinical ladder program.
- Completed employee competency evaluations. Established annual goals for staff based on identified learning needs, performance expectations, and standards of practice. Provided opportunities for professional growth and training to enhance clinical competence and clinical ladder advancement.
- Addressed and acted upon all aspects of CDMS (e.g., adverse events, data validations, and action thresholds).
- Completed and approved payroll on a bi-weekly basis.

Transitional Care Coach

01/2013 to 08/2013

Community Care of Wake and Johnston Counties – Raleigh, NC

- Supervised, trained, and mentored approximately 23 staff at 3 locations to ensure the network's goals and objectives were achieved.
- Developed and implemented SOPs and quality improvement/assurance activities. Trained staff on process changes for the CATCH Program. Oversaw the day-to-day operations of the CATCH program.
- Obtained \$325K in funding from state and federal grant programs. Established collaborative relationships with community partners, providers, practices, and hospitals in Wake and Johnston counties.
- Ensured HIPAA compliance. Provided education to participating practices and physicians on the core CCNC disease initiative and pilot programs.

Previous Work History

Medical Care Manager – Alliance of AIDS Services-Carolina, Raleigh, NC – August 2012 to January 2013

Certified Registered Nurse Anesthetist – American Anesthesiology, Raleigh, NC – September 2010 to October 2012

Registered Nurse – WakeMed Health & Hospitals—CCU & Emergency Department, Raleigh, NC – July 2003 to October 2010

Skills & Proficiencies

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| <ul style="list-style-type: none"> • French (Conversational) • Mentoring & Tutoring • Leadership & Team Development • Presentations & Public Speaking • Critical Thinking & Problem Solving • Conflict Management & Dispute Resolution • Microsoft Office Suite • Verbal & Written Communication Skills | <ul style="list-style-type: none"> • International Relationships • Proactive Customer Service • Project Management & Collaboration • Statistical Data Analysis, Research, & Reporting • Accounting, P&L Statements, Finance, & Marketing • Financial Analysis, Forecasting, & Budget Sheets • Budget Development & Management • ERP Accounting Software & SAP Business One |
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Volunteer Work

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| <ul style="list-style-type: none"> • Emerge Gymnastics & Lumberton Gymnastics • Multiple gymnastics facilities in North Carolina • Alliance of AIDS Services—Carolina (Raleigh, NC) • Food Bank of Central & Eastern North Carolina • LGBT Center of Raleigh (Raleigh, NC) • Nursing Fellowship Mentor (Raleigh, NC) | <ul style="list-style-type: none"> • Tutoring • Wake County Health Department (Clinic A) • Jamaica Amateur Gymnastics Association • USA Gymnastics, NGA, NCAA Gymnastics, and NAWGJ • Robeson Health Care Corporation – HIV • HIV Support Group for Families/Friends |
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